



Betty K Agencies (USA) LLC

To Our Valued Customers,

In order to serve you better, we are expanding our Miami operations!

On Monday, June 26th we'll be opening our New **East Terminal** at **3611 NW South River Drive** (only a few hundred feet from our present location).

The new East Terminal at **3611** will be dedicated to handling freight delivered by **commercial carriers**. An exception to this rule is that *ALL REFRIGERATED CARGO* should be delivered to our current West Terminal at **3701** NW South River Drive.

The "New" East Terminal at **3611** will be open:
Monday through Friday - 8:00 AM until 5:00 PM

Private individuals will continue to deliver their shipments to our present West Terminal at **3701** NW South River Drive:

Monday through Saturday – 8:00 AM until 7:00 PM

Sunday – 12:00 Noon until 7:00 PM

Our goal is to provide improved service, shorter waiting times, and quicker turnarounds. Additional staff have been brought onboard to help us achieve these goals – we look forward to serving you!

If you have any questions please contact our Customer Service Department at 305-635-4650 or in Nassau at 242-322-2142.



Betty K Agencies (USA) LLC

To Our Valued Customers,

In order to serve you better, Betty K Agencies is expanding our Miami operations!

We will continue to receive freight from individual shippers like you here at our West Terminal at **3701 NW South River Dr.**

Starting on June 26th however, we'll be moving the unloading of commercial "big trucks" to a facility just down the street.

By doing this we believe we can more easily provide individual shippers like you with the specialized services you want, and reduce congestion and confusion.

As a reminder, receiving Days and Hours at our West Terminal at 3701 NW South River Dr are:

Monday through Saturday – 8:00 AM until 7:00 PM

Sunday – 12:00 Noon until 7:00 PM

If you have any questions please contact our Customer Service department at **305-635-4650** or in Nassau at **242-322-2412**.